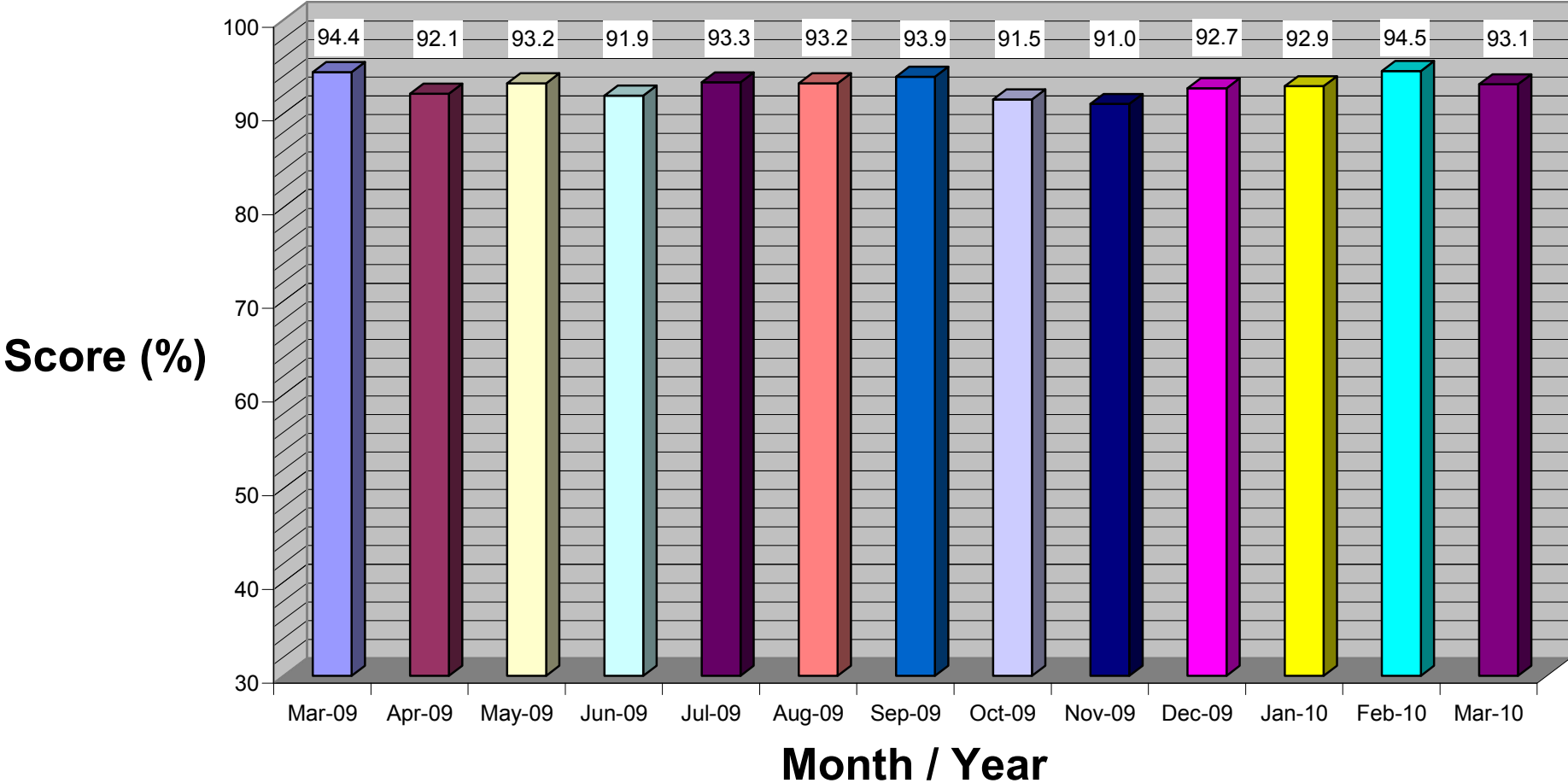


Customer Satisfaction Scores



Venners as a company strives to maintain the highest standards. We carry out random customer satisfaction surveys on a daily basis so as to ascertain how we are performing from our customer's point of view. As can be seen in the attached graph, on average our customer's consistently award us a satisfaction score of over 90%. We are delighted our customers think so highly of us and are very proud of our staff who represent us so fantastically in the field.